



LEADTRACK™ Technical Specifications

Hardware Requirements

The **LEADTRACK™ Plus** 32bit application software requires minimum memory of 256mb on any Pentium III class or higher IBM-compatible PC. Windows NT/2000/XP is required. XP Professional or Vista is recommended for optimum networking capability. Screen resolution capable of 1024X768 with a 17" flat panel monitor is recommended for the best display of graphics and reports. Approximately 220mb of free disk space is required. The amount of hard disk storage space required depends on the number of sales leads you process. As a rule of thumb, 20mb of hard disk storage is required to process 25,000 leads annually.

LEADTRACK™ Plus is installed on the client's server. A dedicated server is not required but is recommended. The server should meet the following minimum specifications:

- Windows Server
- Dual core processor
- 4 GB memory
- RAID 5 configuration with 5 drives
- Good RAID controller card with cache
- 1000 GB bit Network card

Platform Support

Windows NT 3.11/2000/XP/Vista, Windows 95/98/ME and (included), Sci Unix, VAX (open Vms), IBM AS/400.

Client/Server Network Requirements

Any DOS 3.2 compatible client/server network including Novell NetWare, IBM Lan Manager, SPX-IPX, Windows NT and most peer-to-peer networks (such as Lantastic, Banyon, etc.) are supported.

Web-Enabled Deployment Requirements

LEADTRACK WEB™ is portable across hardware, Web server and application server platforms using Windows NT, Microsoft SQL or Linux servers; most installations use the customer's existing Website accessing the LEADTRACK™ application via a linked page; supported browsers are Microsoft Internet Explorer, Netscape Navigator and Mozilla Firefox. **LEADTRACK™ Plus** primary license module is required. No software other than a browser is required at the remote access location.

Database Engine

Runs with a **Pervasive.SQL™** database which is embedded in **LEADTRACK™**.

Configuration

The LTPlus application, data files and the PervasiveSQL data base are installed on the client's application server. The LTWeb application including the broker which is used to manage the application, a scripts folder (needs to be shared), and a folder containing web pages in the form of html files (needs to be shared) are all installed on the web server and will point to the data that is installed on application server as a part of the LT Plus application.

Shortcuts are placed on the PCs that point to the application server. ActiveX files are installed and registered locally, label making software is installed locally and Adobe Reader 7 (needed for reports) is installed locally. LEADTRACK will install Adobe or update existing Adobe to the latest release during the installation process.

Development Protocol

LEADTRACK™ Software engineers use *Magic Software Enterprises* (MSE) software development and integration technology tools. MSE, Inc. with more than a million users world wide provides the 4GL-development engine and runtime licenses to **LEADTRACK™** Software. The engine contains all of the built-in functionality for programming logic including data file dictionaries and programs. The **Pervasive.SQL™** database engine provides for network file sharing and record locking.

Need to Access Client Systems

Note: As a trusted vendor, LEADTRACK™ personnel must be allowed access to all of the client's server and computers where **LEADTRACK™ On Premise** programs or data files are housed in order to install the system, perform diagnostic work required to provide technical support, and assist with customer training. LT personnel will limit activities to only the areas of the PC or server that house LT files or data. After the initial installation, in the vast majority of cases, this access will be done remotely. LEADTRACK will only work with a client PC or server when a representative of the client is present or observing the activities of LEADTRACK™ personnel.

LEADTRACK™ maintains an unwritten policy of absolute confidentiality of all information for each of its clients. LEADTRACK™, on behalf of all of its employees and representatives, will enter into a formal confidentiality and non disclosure agreement if requested by the client.